



BT Technology Graduate Programme 2013

The Company

BT is one of the largest Technology and Communications companies in the world, serving the needs of customers and businesses in over 170 countries worldwide through the provision of fixed-line, broadband, mobile and network IT services and more. Globally, BT supply networked IT services to multinational corporations, domestic business and government departments. They also provide access to network and services to more than 1,000 communications providers in the UK and others worldwide. Nationally, they are the largest communications services provider, serving the consumer, business and public sector markets. Driving these operations, and annual revenue in the region of £20bn, are 100,000 employees around the world, 93,000 of whom work in the UK.

From the first national telecommunications undertaking in the world to the technological advancements of Next Generation fibre optic broadband, BT has always been at the cutting edge of technology, and plans to be there for many years to come.

If you've got the drive and raw talent, BT will give you the foundations to kick start your career. This is your opportunity to immerse yourself in and influence the development of future global technologies.

Technology Graduate Programme

Start date: September 2013

Over two years, you'll contribute to some exciting projects while 20 days of structured training will develop a combination of practical and soft skills. You'll get connected to the different things that make BT one of the best companies to work for in the world. Working with different markets, services, products and customers, you'll rise to different challenges every day.

MIS Specialist

- Working within one of the Managed Service Technical Support teams or IT Service Management teams, servicing a large number and range of customers and technologies.
- Ownership of complex support issues, ownership of incidents to meet contractual SLA's and ownership of changes, review, assess, document implementation plan, blackout plans and risks.
- Continually investigate technologies to improve and automation of configuration management process and CMDB.
- Development of applications to deliver customer and operational performance and availability and capacity of internal and customer environment.



Benefits

Compensation and Benefits

- £30,500 per annum
- Annual 10% performance-related bonus
- 27.5 days annual leave plus public holidays
- £600 relocation allowance
- Generous contributory pension scheme
- Sharesave scheme
- Free broadband
- Discounts with other companies on everything from insurance to computing equipment
- Interest-free loan
- Study leave for professional examinations

Locations: Belfast

Entry Requirements

In addition to a demonstrable passion for technology, a strong technical background and a degree or postgraduate qualification in computer science, electronics, electronic engineering, maths, physics or an IT-related subject is also required.

Everyone hoping to join the Technology programme is required to have the following:

- 280+ UCAS points with a predicted or achieved 2.1. degree
- 280+ UCAS with a predicted or achieved 2.2 degree but with an additional postgraduate qualification e.g. a Masters in a relevant subject
- We also accept predicted or achieved 2:2 degrees if you have 320+ UCAS points
- Fluency in English

To apply

If you're interested or if you know anyone who would be interested in this opportunity please contact me on 02033018845 or email nb@futureboardconsulting.com for an exploratory conversation.