

1. UNDERGRADUATE WEB PORTAL DEVELOPER (2 POSITIONS)

Skyscape's Web Portal Developers are responsible for aiding the delivery of the core Skyscape Web Portal. This is an exciting opportunity to help build the central point of access to the Skyscape Cloud platform that will drive the majority of customer interactions with the company.

We are seeking applicants who are typically studying Computing or Engineering related courses, and who have achieved excellent results and grades in their assessments and examinations to date. We will require satisfactory references from course tutors.

Summary of Role

Assist in the design and development of the core Skyscape Web Portal.
Work with project management to design project delivery plans using Agile methodology.
Develop Purchasing, Reporting, Billing and Cloud Management interfaces.
Develop integration to the Core Skyscape Management platform.
Be responsible for the deployment of the Web Portal and continuous integration thereof.
Develop the platform in line with the business strategy.
Develop RESTful web service APIs for client and management access.
Input into product evaluation and selection for the management platform.
Deliver on-going support for the portal.
Define supporting documentation for design, configuration and on-going support.
Develop skills to become a "Subject Matter Expert" for internal teams.

Skills and Experience

Awareness of native OOP and MVC design and development patterns.
Can demonstrate an ability in one of Ruby, PHP, Perl and an understanding of MVC
Awareness of HTML, CSS, JavaScript (jQuery), AJAX and web 2.0 patterns.
Awareness of database technologies, designs and implementations
Some Linux experience
Be prepared to acquire new skills and knowledge.
Version Control experience (Git preferred but SVN acceptable).
A natural problem solver
Disciplined, organised and self-motivated.

Other Information

- Successful applicants will be required to undergo and achieve a Government level security clearance as a condition of employment.
- This role will be based at the Company's offices in Farnborough, Hampshire
- This is a one-year placement, and undergraduates are required to comply with all Company policies and procedures as if they were a full-time employee.
- Undergraduate salary is £15,000, and 25 days' annual leave is provided.

Applications

Applicants should send their CV, with accompanying letter as soon as possible, explaining their interest in this role to John Godwin by email (jgodwin@skyscapecloud.com). Please note that the quality of submitted CVs is one of the criteria used by Skyscape to assess candidates. The Company will be holding recruitment sessions for short-listed applicants in January 2015 in Farnborough, which will include a number of formal interviews. Note that on rare occasions we may approach applicants prior to this if their application stands out as being suitable for the role they have applied for.

Company website: www.skyscapecloud.com

2. BUSINESS OPERATIONS UNDERGRADUATE (1 POSITION)

At the heart of Skyscape are a number of specialist functions that keep the business running, including Commercial, Financial and Compliance services. We are seeking a Graduate position, ideally from a Business Studies related course who will actively support all three of these areas as required by the demands of the business. Applicants should have achieved excellent results and grades in their assessments and examinations to date. We will require satisfactory references from course tutors.

A summary of the role:

Compliance

- Assist Compliance Team with ISO-standard internal audit and risk assessment activities
- Undertake asset management tasks and record reconciliations
- Support management and administration of the various document management repositories

Finance, HR, Procurement

- Provide administrative and analytical support to the Finance Team, including customer and supplier related tasks
- Assist with administrative functions related to recruitment and on-boarding of new personnel
- Undertake tasks related to procurement, including budgeting, invoice reconciliation, data analysis and supplier assessment

Commercial

- Assist the Commercial Team with contract progression, approval and regular review
- Contribute to organisational preparations for future procurement frameworks (including G-Cloud)
- Provide support for customer order, non-disclosure agreements and related engagements

Skills and Experience

- Interest and basic knowledge in at least one of the three areas above
- Able to prioritise tasks and manage variable workloads
- Good working knowledge of Microsoft Office products required
- Must have a keen eye for detail, and strive for accuracy in completing tasks
- Disciplined, organised and self-motivated

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3. CUSTOMER SUPPORT TEAM (UP TO 4 UNDERGRADUATE POSITIONS)

As a large and successful provider of assured cloud services to the UK Public Sector, each year we select a number of candidates to fulfil a number of roles within our operational teams, which may involve the provisioning of customer environments, managing alerts, incidents and changes, or assisting the Technical Specialists to ensure platform stability. Our platform is built upon the latest products from VMware, Cisco and EMC, and will provide the successful candidates with extensive hands-on experience with cutting-edge technology.

We are seeking applicants who are typically studying Computing or Engineering related courses, and who have achieved excellent results and grades in their assessments and examinations to date. We will require satisfactory references from course tutors.

Skills and Experience

- Excellent verbal communication skills
- Accuracy in written communications
- A desire to learn new skills and gain experience across the organisation
- Reliable, conscientious and a methodical approach to tasks
- Ability to prioritise tasks
- Enthusiasm and dedication to successfully completing tasks on time and as specified

Technical aptitude and knowledge will be assessed during the interview process, and a good background knowledge of virtualisation, cloud computing and IT Service Management (ITIL) activities would stand the candidate in good stead.

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4. MARKETING CO-ORDINATOR UNDERGRADUATE (1 POSITION)

As a large and successful provider of assured cloud services to the UK Public Sector, we have an active and well recognised marketing function to deliver Skyscape messaging to our target sectors.

We are seeking applicants who are typically studying a marketing related course, and who have achieved excellent results and grades in their assessments and examinations to date. We will require satisfactory references from course tutors.

Working alongside our Marketing Manager, aspects of this role will include:

- Use of salesforce.com to capture and analysis lead capture and progression of sales
- Co-ordinate marketing campaigns, including email and print activities
- Analysis of website usage and campaign responses to maximise marketing effectiveness
- Assist in design and branding activities
- Data analysis, understanding and scoring the success of different campaigns
- Use of all types of social media to engage with customers, partners and the public
- To assist the Sales Operations Manager as required

Skills and Experience

- Excellent verbal communication skills, accuracy in written communications
- Creativity and design skills. An understanding of how to create customer engagement
- Able to undertake data analysis using database or spreadsheet software
- Prior knowledge of CRM systems such as salesforce.com or similar
- Good knowledge of social media software, and how they should be used by businesses

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5. PRODUCT OPS UNDERGRADUATE (1 POSITION)

As a large and successful provider of assured cloud services to the UK Public Sector, we have an important product management function which ensures that we continue to provide the right services with right features to our UK public sector clients.

We are seeking applicants who are typically studying a computing or engineering related course, and who have achieved excellent results and grades in their assessments and examinations to date. We will require satisfactory references from course tutors.

Working within our Product Management Team, the successful applicant will:

- Assist in the production of documentation and media related to Skyscape services
- Develop their technical writing skills by understanding technical and service features
- Enhance our portfolio of case studies, blueprints and related focussed documentation
- Assist in information flow from Sales and Operations, addressing any identified shortcomings
- Undertake analytical tasks related to G-Cloud Digital Marketplace, competitor services etc

Skills and Experience

- Excellent verbal communication skills, accuracy in written communications
- Good analytical skills, including ability to correlate data and present meaningful summaries
- Some experience of technical writing (including capturing source material) would be beneficial
- Able to undertake data analysis using database or spreadsheet software
- Ability to manage a variable workload, prioritising and timekeeping being key skills

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