**Junior Systems Administrator**

**Location: Cardiff**

Junior Systems Administrator with excellent Microsoft support experience and good exposure to Server environments urgently required to provide first through to third line support to end-users across all business functions as well as to help maintain the Microsoft Server infrastructure.

***THE JOB***

***More info about what you will be doing …***

A Junior Systems Administrator within Sapiens is looked on as a key member of the support team, helping software development staff to work as smoothly and efficiently as possible.

If you enjoy interacting with like-minded people and have good all-round ICT support skills, this is the job for you!

Reporting to the UK ICT Team Lead to become a team of 3, you will be required to carry out the following duties:

* Support and administer a mainly Microsoft environment.
* Be involved with both service delivery and support as well as updating and maintaining UK/US infrastructure as part of a larger global team delivering worldwide services.
* Respond to service requests assigned by the Helpdesk team.
* Provide a high level of customer service to internal customers.

***YOU***

***What we think it takes to carry out this role …***

Essential

* Experience of providing support in a large global multi-site corporate environment; or 3 years of suitable experience in an SME environment.
* Thorough understanding of Microsoft Windows, Office and related applications as well as Dell and Lenovo Desktop/Laptop hardware.
* Good level of exposure to Microsoft Server technologies including Active Directory, WSUS, SCCM, Hyper-V, IIS, Powershell.
* Good level of networking experience.
* Excellent communication and people skills.
* Ability to work flexibly as and when required to do so.
* Ability to travel to another UK site on a semi-regular basis.

Desirable

* Microsoft certified (MCP/MCTS/MCSA) although relevant proven experience will also be accepted.

Advantageous

* VOIP/Lync experience
* Linux (CentOS, RedHat)
* IBM AIX
* EMC
* Cisco

***WHO ARE WE …?***

Sapiens International Corporation (NASDAQ and TASE: SPNS) is a global provider of innovative software solutions for the financial services industry. We offer core, end-to-end solutions for the general insurance, property & casualty, life, pension and annuities markets, and business decision management software, globally.

We have a track record of over 30 years in delivering superior software solutions to more than 100 financial services organizations. Our team of insurance, finance and technology domain experts operates through our fully-owned subsidiaries in North America, the United Kingdom, EMEA and Asia Pacific.

***OUR BENEFITS …***

1. Pension Scheme, Private Medical Care, Permanent Health Insurance, Life Insurance (4 x salary), subsidised Car Parking, Cycle to Work Scheme, and a Staff Referral Bonus Scheme.
2. In addition, our staff also value other benefits such as free breakfast, free tea and coffee and a breakout area with access to a variety of games to play in your breaks.

Please check us out at [www.sapiens.com](http://www.sapiens.com)