

# IT Job Description

**Job Title:** Systems Developer

**Department:** IT

**Reports To:** Technical Systems Support & Development Manager

**Location:** Wales

## **Main Purpose:**

- To develop and configure software, databases and applications that service business processes and that complement and extend the functionality delivered by existing packages and solutions.
- To support existing software and databases by carrying out modifications to improve functionality or to fix faults.

## **Scope of Job – main duties and responsibilities:**

- To write and support software in a variety of languages and development environments.
- To work closely with analysts and other technical specialists within the Company to ensure that the developed solutions meet the needs of the business.
- To work closely with third party technical experts, consultants and developers in the support of software, systems and packages.
- To develop reports and queries.
- To produce necessary documentation i.e. specifications, test scripts, training guides etc.

## **General:**

- A good understand of the business, its processes and requirements.
- Housekeeping i.e. data management, archiving and general 2<sup>nd</sup> line support tasks.
- A good understanding of database technology.

## **Profile:**

- Good communication skills, enthusiasm and willingness to learn and develop new skills, and adapt to changing technology.
- Attention to detail and methodical approach.
- Good aptitude for fault-finding and problem solving.