

Graduate Training Programme

An introduction to consulting and organisational change

An immersive and interesting introduction to core aspects of transformation and organisational change:

- Process mapping
- Customer journey mapping
- Agile approach
- Whole systems approach to organisational improvement
- Service Design

Rather than 'death by PowerPoint', the participants are given just enough theory to put it into practice in a simulated learning environment, to ensure it sticks.

The programme draws on leading transformation and improvement methodologies, including **Agile, Service Design, LEAN** and **systems thinking**, as well as relevant insights from psychology, management theory and organisational development.

Session Lead Dennis Vergne

Dennis is a recognised organisational change expert, with experience in transforming public services with Accenture, iXL, Agilisys, RedQaudrant and now leads Basis Ltd.

A change intervention model that he created as part of his dissertation (Uni of Oxord & HEC Paris), has been used by many including the cabinet office founded "National Commissioning Academy"

Put theory into practice

- Run through a simulated project. Meet clients and interact with employees of the simulated service. Participants are given the chance to design and recommend options for organisational improvement.
- Participants have the opportunity to test their ideas in a safe environment, with expert coaching from our very own consultants
- Highly acclaimed training, run for different organisations, including other consulting firms in the UK and Australia